

Participant Advocacy & Support

Easy Read Version



CODE	VERSION	NAME	DATE CREATED	APPROVED BY	DATE REVIEWED
PSER26a	1.0	Participant Advocacy & Support – Easy Read Policy	24/04/2024	CEO	

About this document



This information is written in an easy read way. We use pictures to explain some ideas.



You can ask for help to read this *Participant Advocacy & Support* booklet. A friend, family member or support person may be able to help you.

Bold
Not bold

We have written some important words in **bold**, which means the letters are thicker and darker.

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What is Advocacy?



Advocacy is when a person publicly helps to promote, provide and protect your **human rights**.



Advocacy can help your **voice** be heard and your **wishes** met.



Advocacy can be used to help you become **part** of your **community**.



- An advocate can be that **person**.
- An advocate is someone who provides a **public voice** for you if you cannot or do not want to speak up yourself.
- Advocates will work with you to find out what you **need** and what you **want**.

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Who can be an advocate?



There are many **different** people that can be an advocate.



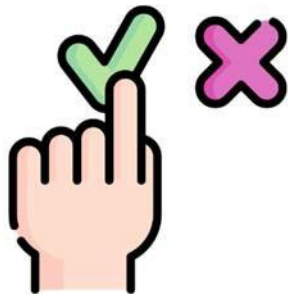
A **family** member can be your advocate.



A person from a **legal organisation** (like a lawyer) can be your advocate.

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How we will help you?



You have a right to choose your **own** advocate. We will help you with this.



We will help you if you want to:

- Be your **own** advocate
- Get a **new** advocate
- **Stop** advocacy services



We will work with your **chosen** advocate.



Our managers can also help you go online to use the **Ask Izzy Disability Advocacy Finder**.

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How to make a complaint



If you think St Michael’s not **assisting** in finding a Advocate.



Talk to **us first** and ask to make a complaint.



If you don’t feel comfortable talking to your support provider, you can ask an **advocacy organisation** or **someone you trust** to help you.

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Who can I ask for help?



If you would like help to make a complaint you can call:



NDIS Quality and Safeguards Commission

NDIS Quality and Safeguards Commission

1800 035 544



Advocacy Tasmania

1800 005 131 (Freecall)

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Contact Us

If you have any questions, you can contact St Michael's by:



- **telephone** – (03) 6331 7651



- **email** – feedback@stmichaels.asn.au



- **letter** – 22 Hoblers Bridge Road
- Newstead, Tasmania 7250



- **online form** – stmichaels.asn.au



- **asking a staff member**

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